



Rules & Conditions

Arrival / check in and departure / check out

We look forward to welcoming you to Clayton Bay Riverside Holiday Park.

Check in times are as follows-

Sites	Check-in: 12 noon
Cabins/on-site vans	Check-in: 2:00pm

Departure/check out times are as follows-

Sites	Check-out: 12 noon
Cabins/on-site vans	Check-out: 10.30am

Depending on availability, **late check-out** can be arranged upon request for an additional fee.

Cabins/on-site vans	4pm check-out \$20
Sites	4pm check-out \$10

Ball games

All sports/ball games are to be contained to open grassy areas only. Please be mindful of surrounding patrons and their property.

Bicycles /Scooters

Bikes and scooters are permitted in the park, ridden in daylight hours only. Please ensure your own and your children's safety by ensuring helmets are worn at all times. Bikes/scooters are permitted on roads only- they are not permitted on walking paths, as a thoroughfare through sites or surrounding the amenities block. Please observe the park's road rules which include a walking pace speed limit.

Children

We are a family friendly park and encourage children to visit, explore and play. Parents, please ensure your child's safety in/near the water. Parents are responsible for the behaviour of their children. Children under the age of 7 must be accompanied by an adult in the park's amenities.

Dogs

We are a dog friendly park, as long as your dog is friendly. The following strict conditions apply-

- Dogs may only be permitted in the park with prior approval from management.
- Owners must accept full responsibility for the behaviour of their dog.
- Owners must be respectful of surrounding site holders and ensure their dog does not disturb other patrons.

- Dogs must be kept on a leash at ALL times.
- Owners must clean up after their dog's droppings promptly by placing in a sealed plastic bag and disposing of the rubbish in the bin provided
- Barking must be kept to an absolute minimum. Barking dogs and their owners WILL be asked to leave the park
- No dogs must enter the park amenities buildings

Fires

Campsite fires are permitted within the dates of the Murraylands fire season.

The following conditions must be observed—

- Fires must be contained in a suitable fire pit raised from the ground, which are available for hire for a small fee.
- Fires must be well controlled, and supervised by a responsible adult at all times.
- Please position your fire pit in a spacious area on your site, a safe distance from objects such as tents, caravans and overhanging branches.
- Kindling may be collected from the bushland within the park, however patrons must BYO larger wood. Wood may be available to buy, depending on availability. Please enquire with management.
- Please leave ashes inside fire pit. If your fire pit requires emptying, please ask management where ashes can be disposed of.
- Please be thoughtful of the impact of your fire's smoke on surrounding patrons. Please burn dry wood only, which is much less smoky.

Noise

Excessive noise at any time will not be tolerated. Noise restrictions apply after 10pm. At this time please respect other park patrons by ensuring minimal noise, which is contained to your site only.

Parking

To avoid congestion, we allow only one car per site. Additional cars and visitors' cars can park in the visitors parking which is situated adjacent the northern entrance, on the outside of the park.

Boat and trailer parking

To avoid congestion on sites, please park boats and trailers in the designated parking area which is located just inside the northern entrance of the park, next to site 47.

Rubbish

We have two types of bins in the park. Please place all rubbish/recyclables in the appropriate bin.

Red lidded bins – general waste

Yellow lidded bins – dry recyclables

Metal crates – refundable bottles and cans

Please do not place large individual rubbish items or hard rubbish in the park bins, please dispose of these items elsewhere.

Smoking

Strictly no smoking inside park amenities, cabins and on-site vans. Please dispose of all cigarette butts in the rubbish bins provided.

Speed Limit

Our park is family-friendly and children are often at play. The roads within the park are shared by walkers, bike riders and cars. Speed limits are enforced!

For the safety of all patrons the speed limit is -

5km/hr or STRICTLY WALKING PACE.

Bookings

To secure your booking, all reservations require a deposit to be paid equal to one night's tariff. This deposit is required at the time of booking.

The remaining balance of fees is required at the time of arrival in the park.

Any changes to bookings will incur a \$20 administration fee. Fee may be waived at manager's discretion

No credit or refund will be provided for early departures or cancellations after the time of arrival.

Cancellations in peak periods

In peak periods (all long weekends, and Christmas/January school holidays), cancellations made within 30 days of day of arrival will forfeit all monies paid. If greater than 30 days' notice is provided for a cancellation, a refund of all monies paid, less a \$20 administration fee will be provided.

Cancellations in off peak periods

In off peak periods, cancellations made within 14 days of the day of arrival will forfeit all monies paid. If greater than 14 days' notice is provided for a cancellation, a refund of all monies paid, less a \$20 administration fee will be provided.

Peak season minimum stays *

Applicable to cabins and powered/unpowered sites

Long weekends: 3 night minimum stay

Easter weekend: 4 night minimum stay

Christmas/new year period (26th Dec – 2nd Jan):

2 night minimum stay

*Subject to management's discretion

Behaviour

We are a family-friendly park. Inappropriate, offensive or drunken behaviour will not be tolerated and offenders may be evicted from the park.

Visitors

Day visitors are welcome in the park. Patrons are required to inform park management of all visitors. A small fee is required if visitors wish to use the park amenities and foreshore. Visitors' cars need to be parked in the visitors parking which is located outside of the northern entrance.

Compliance of these rules is a condition of staying at Clayton Bay Riverside Holiday Park.

Thank you,

Danny and Claire

Owners/managers
Clayton Bay Riverside Holiday Park